

## INFORMATION

provided according to duties stipulated in the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (hereinafter referred to as: GDPR)

1. The controller of your personal data necessary for the performance of a contract or in order to take steps prior to entering into a contract or necessary to report a service or warranty repair, its review and performance, including, in particular, name and surname, phone number, e-mail address, address, post, company name, company statistical number [REGON], tax identification number [NIP] (depending on which data you have provided, hereinafter referred to as: personal data) is PLUM sp. z o.o. with its seat in Ignatki, ul. Wspólna 19, Ignatki, 16-001 Kleosin (hereinafter referred to as: Controller).
2. If you have not provided your personal data directly to Controller, your personal data has been transferred to Controller by the entity in whose name or in favor of whom you act, or the entity who has transferred your personal data necessary for the performance of the contract signed by this entity or the entity performing actions or services in your favour, which are connected to the necessity to transfer your personal data to Controller in order to report service or warranty repair, its review and performance.
3. Controller enables contact via e-mail: plum@plum.pl, by phone: +48 85 749-70-00, by post: ul. Wspólna 19, Ignatki, 16-001 Kleosin.
4. The following table contains information on the purposes for which your personal data is or may be processed, the legal basis for the processing and the period for which your personal data will be stored:

	<b>The purpose of the processing of your personal data</b>	<b>The legal basis for the processing of your personal data</b>	<b>The period for which your personal data will be stored</b>
<b>If you have concluded a contract with Controller:</b>	conclusion and implementation of the contract concluded with Controller or taking steps prior to entering into a contract at your request	art. 6 par. 1 point b GDPR	the duration of the contract
	compliance with legal obligations to which Controller is subject, in particular arising out of tax and accounting regulations	art. 6 par. 1 point c GDPR in connection with other special provisions	the period required by relevant legal regulations regarding the storage of accounting and tax documentation
	the pursuit of claims and defense against claims related to business activity, which is a legitimate interest of Controller	art. 6 par. 1 point f GDPR	the period of limitation of claims specified in legal provisions
	acting in the scope of direct marketing of own products and services, which is a legitimate interest of Controller	art. 6 par. 1 point f GDPR	until termination of the cooperation with you or until successful exercising of the right to object for indicated purposes, depending on whichever event occurs earlier

<b>If the entity in whose name or in favour of whom you act has concluded a contract with Controller:</b>	conclusion and implementation of the contract concluded with Controller by the entity in whose name or in favour of whom you act or taking steps prior to entering into a contract at request filed by this entity	art. 6 par. 1 point b, f GDPR	the duration of the contract concluded with Controller by the entity in whose name or in favor of you or until termination of your cooperation with this entity, depending on whichever event occurs earlier
	compliance with legal obligations to which Controller is subject, in particular arising out of tax and accounting regulations	art. 6 par. 1 point c GDPR in connection with other special provisions	the period required by relevant legal regulations regarding the storage of accounting and tax documentation
	the pursuit of claims and defense against claims related to business activity, which is a legitimate interest of Controller	art. 6 par. 1 point f GDPR	the period of limitation of claims specified in legal provisions
	acting in the scope of direct marketing of own products and services, which is a legitimate interest of Controller	art. 6 par. 1 point f GDPR	until termination of the cooperation with the entity in whose name or in favor of whom you act or until successful exercising of the right to object for indicated purposes, depending on whichever event occurs earlier
<b>If you are interested in the Controller's offer or the entity in whose name or in favour of whom you act is interested in such offer:</b>	taking steps prior to entering into a contract at your request or at request filed by the entity in whose name or in favour of whom you act, which is a legitimate interest of Controller	art. 6 par. 1 point b, f GDPR	<ul style="list-style-type: none"> <li>– in case of not accepting the offer – the period of validity of the offer</li> <li>– in case of conclusion of the contract – the duration of the contract and the period of limitation of claims specified in legal provisions</li> </ul>
<b>If Controller reviews a service, complaint or warranty repair reported by you:</b>	review and performance of the reported service, complaint or warranty repair	art. 6 par. 1 point b GDPR	the period of review and performance of the reported service or warranty repair
	compliance with legal obligations to which Controller is subject, in particular arising out of tax and accounting regulations	art. 6 par. 1 point c GDPR in connection with other special provisions	the period required by relevant legal regulations regarding the storage of accounting and tax documentation

	the pursuit of claims and defense against claims related to business activity, which is a legitimate interest of Controller	art. 6 par. 1 point f GDPR	the period of limitation of claims specified in legal provisions
	evidence of phone reports regarding defects in order to facilitate remote customer assistance/service, based on information of previous repairs	art. 6 par. 1 point f GDPR	period necessary to gather personal data, no longer than until appealing against processing of personal data
	acting in the scope of direct marketing of own products and services, which is a legitimate interest of Controller	art. 6 par. 1 point f GDPR	until termination of the cooperation with you or until successful exercising of the right to object for indicated purposes, depending on whichever event occurs earlier
<b>If Controller reviews a service, complaint or warranty repair reported by the entity in whose name or in favor of whom you act:</b>	review and performance of the service, complaint or warranty repair reported by the entity in whose name or in favor of whom you act, which is a legitimate interest of Controller	art. 6 par. 1 point b, f GDPR	the period of review and performance of the reported service or warranty repair
	compliance with legal obligations to which Controller is subject, in particular arising out of tax and accounting regulations	art. 6 par. 1 point c GDPR in connection with other special provisions	the period required by relevant legal regulations regarding the storage of accounting and tax documentation
	the pursuit of claims and defense against claims related to business activity, which is a legitimate interest of Controller	art. 6 par. 1 point f GDPR	the period of limitation of claims specified in legal provisions
	evidence of phone reports regarding defects in order to facilitate remote customer assistance/service, based on information of previous repairs	art. 6 par. 1 point f GDPR	period necessary to gather personal data, no longer than until appealing against processing of personal data
	acting in the scope of direct marketing of own products and services, which is a legitimate interest of Controller	art. 6 par. 1 point f GDPR	until termination of the cooperation with the entity in whose name or in favor of whom you act or until successful exercising of the right to object for indicated purposes, depending on whichever event occurs earlier
<b>If Controller reviews a service, complaint or warranty repair reported by the</b>	review and performance of the service, complaint or warranty repair reported by the entity performing actions or services in your favour, which are connected with the necessity to transfer your personal	art. 6 par. 1 lit b, f GDPR	the period of review and performance of the reported service or warranty repair

<b>entity performing actions or services in your favour, which are connected with the necessity to transfer your personal data to Controller in order to report service, complaint or warranty repair, its review and performance:</b>	data to Controller in order to report service, complaint or warranty repair, its review and performance, which is a legitimate interest of Controller		
	compliance with legal obligations to which Controller is subject, in particular arising out of tax and accounting regulations	art. 6 par. 1 point c GDPR in connection with other special provisions	the period required by relevant legal regulations regarding the storage of accounting and tax documentation
	the pursuit of claims and defense against claims related to business activity, which is a legitimate interest of Controller	art. 6 par. 1 point f GDPR	the period of limitation of claims specified in legal provisions
	evidence of phone reports regarding defects in order to facilitate remote customer assistance/service, based on information of previous repairs	art. 6 par. 1 point f GDPR	period necessary to gather personal data, no longer than until appealing against processing of personal data
	acting in the scope of direct marketing of own products and services, which is a legitimate interest of Controller	art. 6 par. 1 point f GDPR	until realization of the purpose or until successful exercising of the right to object for indicated purposes, depending on whichever event occurs earlier
<b>If you provide services or products for Controller or you take steps prior to entering into a contract on providing services or products to Controller:</b>	conclusion and implementation of the contract concluded with Controller on providing services or products for Controller or taking steps prior to entering into such contract	art. 6 par. 1 point b GDPR	the duration of the contract
	compliance with legal obligations to which Controller is subject, in particular arising out of tax and accounting regulations	art. 6 par. 1 point c GDPR in connection with other special provisions	the period required by relevant legal regulations regarding the storage of accounting and tax documentation
	the pursuit of claims and defense against claims related to business activity, which is a legitimate interest of Controller	art. 6 par. 1 point f GDPR	the period of limitation of claims specified in legal provisions
	the storage of your data for possible future use of your offer, which is a legitimate interest of Controller	art. 6 par. 1 point f GDPR	until realization of the purpose or until successful exercising of the right to object for indicated purposes, depending on whichever event occurs earlier, however not longer than the periods for which your personal data will be stored for another abovementioned purposes

<b>If the entity in whose name or in favour of whom you act provides services or products for Controller or takes steps prior to entering into a contract on performing services or a sale/delivery of products to Controller:</b>	conclusion and implementation of the contract concluded with Controller by the entity in whose name or in favour of whom you act on providing services or products to Controller or taking steps prior to entering into such contract, which is a legitimate interest of Controller	art. 6 par. 1 lit b, f GDPR	the duration of the contract
	compliance with legal obligations to which Controller is subject, in particular arising out of tax and accounting regulations	art. 6 par. 1 point c GDPR in connection with other special provisions	the period required by relevant legal regulations regarding the storage of accounting and tax documentation
	the pursuit of claims and defense against claims related to business activity, which is a legitimate interest of Controller	art. 6 par. 1 point f GDPR	the period of limitation of claims specified in legal provisions
	the storage of your data for possible future use of offer of the entity in whose name or in favour of whom you act, which is a legitimate interest of Controller	art. 6 par. 1 point f GDPR	the period in which you act in name or in favour of the entity providing services or products or until realization of the purpose or until successful exercising of the right to object for indicated purposes, depending on whichever event occurs earlier, however not longer than the period for which your personal data will be stored for another abovementioned purposes

5. Your personal data may be disclosed to persons authorised by Controller, entities providing Controller services, including technical and organisational services, legal services, advisory services, financial services, as well as other entities/persons/bodies in the scope and according to the principles set out by legal provisions.
6. Controller does not intend to transfer your personal data to a third country/international organisation.
7. You have the right to request access to the content of your personal data and the right to rectify them.
8. In cases specified by law, you have the right to request the deletion of personal data, the right to request the restriction of processing of personal data, the right to transfer personal data, the right to object to the processing of personal data.
9. You have the right to lodge a complaint with the supervisory authority dealing with the protection of personal data when you feel that Controller has violated the provisions on the protection of personal data.

10. Providing your personal data is voluntary but necessary for the conclusion and performance of the contract or taking steps prior to entering into the contract or sending an offer by Controller or review and performance of the service or warranty repairs. In the absence of such data, the performance of the above-mentioned may be impossible or impeded.
11. Your personal data will not be used for automated decision-making, including profiling.

**Information about the right to object:**

We inform you that:

- 1) due to the fact that your personal data may be processed by Controller for purposes arising from the legitimate interest of Controller, you have the right to object to the processing of personal data for the abovementioned purposes for reasons related to your special situation,
- 2) if applicable - you have the right to object to the processing of personal data by Controller for the purposes of direct marketing performed by Controller.